

Winner: Ashiq Khan

Ashiq was nominated by the Station Manager from Network Rail for his work at Euston Station on 5th June. The Manager had the following to say:

"If it had not been for the quick thinking of your officer moving the cleaners trolley to a safe place, we would be having a very different investigation today.

The trolley was on top of the LUL escalators in an enclosed space. If it had caught fire inside we would be looking at potential loss of multiple lives and a huge financial loss. His quick thinking was fantastic!

We could only buy him a magnum ice cream as a thank you unfortunately, but I am sure you can find a way to recognise his actions. Great work!

His Manager then commented as follows:

"He has been with SES Group for just 8 months, he is a credit to the Company – a dedicated worker who even when receiving praise for his actions yesterday was very humble and said "I was just doing my job, there were a lot of children nearby and I knew I had to act quickly to ensure everyone's safety"

He had to act so quickly he didn't have time to call over the radio for help until he got the bin to a safe area. His quick actions saved Euston from what could have been a major disaster."

Ashiq is highly commended for his decisive thinking, professionalism and initiative in dealing with this serious incident, which potentially averted a major incident.

Nominee: Tom - Subcontractor

Tom was nominated by a member of the public at the Artic Monkeys concert in Sheffield on 9th June. They said:

"I just wanted to say a massive thank you to one of your staff at the Artic Monkeys concert on Friday night in Hillsborough Park. I had a panic attack as I was leaving the park and he was so kind and stated with me until all the crowd had dispersed and I just wanted to say how much I appreciated his help.

Tom is commended for his excellent customer service.





Nominee: Glen Shearer - Subcontractor

Glen was nominated by a member of the public at the Artic Monkeys concert in Sheffield on 10th June. They said:

"I was wanting to pass on to the Head of Customer Services my thanks for having people such as this lovely gentleman, Glen, looking after everyone at the Artic Monkeys on 10th June in Sheffield. Nothing was too much trouble and he kept checking in on not only my daughter and myself, but also the wellbeing of those around me. Some might say that this is their job but he went way above what his role was. Please could you make sure he gets the recognition needed as people are always so quick to complain but never to thank. Thank you Glen for being so amazing at Saturdays event."

Glen is commended for his excellent customer service.



Kevin was nominated for his work at Windsor Coronation Concert, by way of a personal letter from the Royal Household as follows:

"I just wanted to say a huge thank you for all the hard work that you and all stewards from SES Group put into delivering such a historic Coronation Concert on Sunday 7th May. It was an absolute triumph in every sense and their majesties The King and Queen really enjoyed it. I have received so many compliments from guests, staff and members of the Royal Family about the Concert, and I know that much of our success was thanks to a huge amount of work on your part in the months, weeks and days leading up to the Concert.

Your leadership of the SES team, who ensured the access control and stewarding were excellent, and your highly professional approach demonstrated a complete commitment to keeping everyone safe and enabled attendees, staff and members of the Royal Family to enjoy a truly terrific night.

I know that the BBC were hugely grateful for your collaborative approach to any issues that rose on the day, which gave confidence to the whole Royal Household team as well.

I would like to thank you once again for your superb efforts, and I do hope we can team up again in the future!

Kevin is highly commended for his professionalism throughout the planning and delivery of this event.



Phil was nominated for his work at Windsor Coronation Concert, by way of a personal letter from the Royal Household as follows:

"I just wanted to say a huge thank you for all the hard work that you and all stewards from SES Group put into delivering such a historic Coronation Concert on Sunday 7th May. It was an absolute triumph in every sense and their majesties The King and Queen really enjoyed it. I have received so many compliments from guests, staff and members of the Royal Family about the Concert, and I know that much of our success was thanks to a huge amount of work on your part in the months, weeks and days leading up to the Concert.

Your leadership of the SES team, who ensured the access control and stewarding were excellent, and your highly professional approach demonstrated a complete commitment to keeping everyone safe and enabled attendees, staff and members of the Royal Family to enjoy a truly terrific night.

I know that the BBC were hugely grateful for your collaborative approach to any issues that rose on the day, which gave confidence to the whole Royal Household team as well.

I would like to thank you once again for your superb efforts, and I do hope we can team up again in the future!

Phil is highly commended for his professionalism throughout the planning and delivery of this event.



Nominee: Lee - Subcontractor

Lee was nominated by a member of the public for his work at the Harry Styles concert in Cardiff on 21st June, who said:

"I am writing with regards to a member of your team, Lee. I would like to thank him very much, he went above and beyond with his duties & made my night so much better (& my friends).

When we got into the stadium, we were at the barrier as we had queued since 5.30am to make sure. All of a sudden I felt piled on and couldn't breathe as all these girls pushed in and literally sat on top of me. My initial reaction was to stand up to the barrier and ask for help. I explained to Lee why I felt the way I did and he took his time to calm me down. Such a wonderful man with a genuinely caring soul.

I took his advice and instead of sitting like squashed sardines, I secured my spot with my friend, as it was another 3 hours wait. I took myself for a walk around the arena, bought some noodles from the fresh stand, and sat at the seat by entrance 308 and just gave myself some time.

My friend told me while I was away, that lee had checked with her that I was OK which I was so touched with, considering the amount of people who were there too. When I got back and during the concert, it wasn't nice. Everyone was pushing, the roof was closed and a few people fainted. But he kept getting my attention to check I was OK and made sure I had water.

What a wonderful human being, and a credit to your team. I had made a sign and had a Rose Quartz Crystal for Harry. I explained to Lee if he didn't see my sign that I would like to give it to him as a gift, which I did. It's the perfect crystal for him. At the end of the night, he jumped over the barrier and gave myself and my friend a big hug.

Lee, if you're reading this, thank you so much. You were amazing and it was lovely to meet you, you really changed my night.

Hollie"

Lee is commended for his excellent customer service.

