

ACADEMY NEWSLETTER

MAY 2020

WHAT'S NEW

- Personnel
- Online Learning
- Blended Learning
- Face to Face Learning
- Benchmarking
- CSR
- Special Offers



"WISDOM IS NOT A PRODUCT OF
SCHOOLING BUT OF THE LIFELONG ATTEMPT
TO ACQUIRE IT"

Albert Einstein



the SES GROUP

Online courses

Courses include Health and Safety, Fire Safety, Manual handling, COSHH, Equality and Diversity, Safeguarding, Mental Health Awareness, Understanding Depression, Understanding Stress, Understanding Anxiety, Leadership and Management, Understanding Leadership, Performance Management and more.

- **Health and Safety**

Discover the roles and responsibilities for health, safety, and welfare at work, how risk assessments contribute to health and safety, how to identify and control risks from common workplace hazards and procedures for responding to accidents and incidents at work.

- **Equality and Diversity**

This course explores equality and diversity including how people's rights and responsibilities are protected at work or learning in a place that promotes diversity and living in diverse communities.

- **Safeguarding**

This course explores the principles of safeguarding individuals including dignity and rights within a care environment as well as the importance of individualised care, safeguarding policies and managing risk.

- **Mental Health Awareness**

This course will increase your knowledge and understanding of mental health and covers the social and personal effects of mental ill health, cultural diversity and mental health issues, responses to mental health issues and looks into the skills needed when working in mental health.

- **Action Counters Terrorism**

This course will provide learners with an introduction to 'Counter Terrorism'. Learners will develop a knowledge and understanding of the key concepts of Counter Terrorism including the Current Threat, Improvised Explosive Device, Suspicious Packages, Hostile Reconnaissance, and Firearms and Weapons Attacks. The focus on awareness and safety for you, our clients, and the community.

FOR MORE DETAILS PLEASE CONTACT THE SES GROUP ACADEMY ON T: 020 8804 5058 or email:
academy@thesesgroup.co.uk

Blended courses

Courses include Conflict Management, Drugs Awareness, Fire Safety, First Aid, Health and Safety, Mental Health Awareness, Mental Health First Aid and more.

- **Conflict Management**

The aim of this course is to recognise different aspects of conflict that delegates may encounter and to understand and be aware of different methods of resolving such conflict.

- **Drugs Awareness**

This course explores different types of drugs as well as the methods people use to take them and the effects they experience as a result. It also considers the reasons why people choose to take drugs, including factors from their background and lifestyle which may affect their decisions.

- **First Aid**

This course is designed to equip delegates with the knowledge and understanding of basic first aid so that they are able to respond to emergencies in the workplace. It explores different types of emergencies and the responses required and encourage learners to develop a greater understanding of the roles and responsibilities of a first aider.

- **Mental Health Awareness**

This is a knowledge-only qualification that provides underpinning knowledge and understanding in relation to the principles of first aid for mental health, recognising mental ill health in self and others, supporting mental wellbeing in the workplace, understanding how to promote a wellness culture in the workplace and the importance of resilience and self-care for first aiders for mental health

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Face to Face courses

Courses include SIA (L2 Door Supervisor/CCTV/Security), L3 Delivery of Conflict Management, Prevention and Management of Violence and Aggression, L3 Delivery of Physical Intervention, L3 Emergency First Aid at Work, L2/L3 Health and Safety, L3 Management of Mental Health and more:

- **L2 Award for Working as a Door Supervisor within the Private Security Industry**

This qualification is aimed at individuals wishing to apply for a licence from the Security Industry Authority (SIA) to work as a door supervisor. It is based on the relevant SIA specification for learning and qualifications and is supported by Skills for Security, the standards setting body for the security industry and the SIA, which regulates the private security industry.

- **Level 2 Award for Working as a CCTV Operator (Public Space Surveillance) within the Private Security Industry**

This qualification is designed for those learners wishing to apply for a licence from the Security Industry Authority (SIA) to work as a CCTV Operator in Public Space Surveillance. This qualification is based on the relevant SIA specification for learning and qualifications and is supported by Skills for Security, the standards setting body for the security industry and the SIA, which regulates the private security industry.

- **L2 Award for Health and Safety in the Workplace**

This qualification is designed to provide learners with knowledge of the basic health and safety practices essential in the workplace.

- **Level 3 Award in Understanding Mental Health in the Workplace for Managers**

This is a knowledge-only qualification that provides underpinning knowledge and understanding in relation to the principles of mental health, recognising mental ill health in self and others, supporting mental wellbeing in the workplace, understanding how to engage in mental health conversations in the workplace, how to support employees in relation to their mental health and ways to manage own wellbeing.

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Benchmarking

Benchmarking is a way of discovering what is the best performance being achieved – whether in your own company, by a competitor or by an entirely different industry.

This information can then be used to identify gaps in an organisations processes to achieve a competitive advantage.

Although there are many forms of benchmarking, they can be classified into three categories – internal, competitive, and strategic.

- **Internal benchmarking**

This is used when a company already has established, and proven best practices and they simply need to share them.

- **Competitive benchmarking**

This is used when a company wants to evaluate its position within its industry. In addition, competitive benchmarking is used when a company needs to identify industry leadership performance targets

- **Strategic benchmarking**

This is used when identifying and analyzing world-class performance. This form of benchmarking is used most when a company needs to go outside of its own industry.

The SES GROUP ACADEMY have recently received two good practice benchmarks for its approach to learning and professional development.

How can we help you to achieve benchmarking within your industry?

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CSR INITIATIVES

Corporate social responsibility (CSR) has become one of the standard business practices of our time. For companies, the overall aim is to achieve a positive impact on society while maximising the creation of shared value for the owners of the business, its employees, shareholders, and stakeholders.

During the last year, the SES GROUP ACADEMY employees have supported various CSR initiatives within communities. These include:

- Delivering gang prevention initiatives (gangs/drugs/weapons awareness)
- Providing community first aid sessions
- Rewarding and recognising community volunteers

As we look towards the next year the SES GROUP will be looking to use its Academy to support community cohesion initiatives as part of its tendering process.

During the next year other initiatives are planned. These include:

- Post Coronavirus Community Mental Health Awareness training
- Personal Safety Awareness training

How can we help you to make a difference in your community?

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SPECIAL OFFERS

The SES GROUP recognise the difficult economic situation facing many businesses following the recent Coronavirus pandemic.

The recent McKinsey report identified 7 steps that should be taken by businesses to shield themselves from long term economic damage. These steps are:

- Protect your employees
- Set up a cross functional response team
- Test for stress, ensure liquidity and build a contingency plan
- Stabilise the supply chain
- Stay “close” to customers
- Engage in table-top “practice planning”
- **Demonstrate purpose**

To support these steps, we will be offering a 50% discount on all online training courses and a 25% discount on all blended/face to face training courses book throughout May and June 2020.

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