



## Values

- Professional in Approach
- Proactive & Innovative
- Proud of our Client Services
- Putting Public Safety First
- Promoting & Growing Team

## Mission

SES Group is committed to providing an experienced, professional security service, which protects the public, invests in people development, and strives to continually improve industry standards.

## Vision

SES Group is committed to realising the vision of creating a successful, recognised, and sustainable Security & Event Management Company with a clear commitment to the professionalisation of its workforce.

## **Contract Review**

Recently SES Group reviewed the work of their Response Officers working across stations where 24 hour cover is provided. The following data was captured:

9444 incidents involving people begging

8661 incidents involving relocating rough sleepers

2892 anti-social incidents

383 incidents involving possible mental health incidents

257 incidents that required medical intervention

Perhaps, most interestingly, after a further review only 20% of these incidents had to be escalated to the British Transport Police. This means that over 17000 incidents did not require BTP to be called.

SES Group have been providing these services for over two years now and have begun providing them outside of London too.

SES Group have recently been appointed as a member of the Railway Safety Accreditation Scheme (RSAS) and are in the process of obtaining powers to be able to further enhance services that are currently being provided.



## Licence

Your licence should be displayed at all times whilst on duty. If you renew your licence you **MUST INFORM SES MANAGEMENT ASAP**. If your licence is revoked you must inform HR.

## We are Recruiting!

If you know of anyone looking for a job in security and crowd management please encourage them to apply for a position with the SES Group through the 'SES Recruitment' page on the company

website: [www.thesesgroup.co.uk](http://www.thesesgroup.co.uk)

## Pay Queries

If you think you have a pay query please wait until you have received your payslip and advice slip before contacting your Line Manager. When raising a pay query please provide your Manager with the following details:

Date, place you were working, start time, end time, position and who your Supervisor or Manager was.

You will reduce your chance of having a pay query if you make sure that you book in and out at all times.

## The SES Academy

As well as offering comprehensive security solutions for clients of all sizes, SES Group have a security training academy, educating, and developing security personnel according to SES Group's own exacting standards, values and guidelines.

## Winter Conditions

A number of injuries, particularly sprained/broken ankles, increase during winter months. Be aware of changing conditions.

1. You may arrive at work before clearing/salting of parking areas has taken place.
2. Do not run/rush in icy conditions.
3. Park in cleared areas where possible.
4. Pay particular attention at kerbs/stops.
5. When driving in icy or frosty conditions reduce speed - stopping may be difficult.
6. Tracks on snow may act like ski blades
7. Beware of reversing vehicles - the drivers view may be restricted.
8. Ladders and working platforms may be icy.
9. Do not walk on sleepers.
10. Keep hands warm.

## SAFE SYSTEM OF WORK, ALWAYS

