

Winners: Fahad Butt & Connor Keating

They were nominated by their Manager for their work at Euston Station, as follows:

Incident report: Approximately at 20.30 myself (Fahad), Connor and Osman were standing by the east entrance when an IC1 female wearing black clothes came running to us from Eversholt Street stairs asking help because she couldn't breathe, the reason she was allergic to peanuts, and she had some 30 min ago. Connor and I assessed the situation and we saw that she was struggling on breathing, she couldn't talk and also noticed the colour of her face was changing to purple. The lady requested us to take her to the hospital so at that point Myself and Connor informed Alpha 2 Prashant that we were dealing with this emergency and that we had to take the lady to UCLH. Connor and I grabbed the woman from one arm each and started walking fast towards UCLH in Euston Road across the taxi rank. We couldn't manage to grab a station wheelchair because we were short of time and also the colour of her face kept getting more purple. The lady was really struggling on walking and breathing and with lot of struggle we reached the A&E at 20.40 and handed her over to the Hospital.

Their manager then added.

"This was exceptional; they went way above and beyond their duties they acted in a professional and caring way preventing what could have been a serious situation and in a worst-case scenario a fatality.

The next day Fahad saw the lady walking down a nearby road and he ask her how she was.

She began to cry explaining to Fahad what had happened and that she was in her flat local to Euston station when she realised, she had been in contact with some sort of peanut product as she had started to have a reaction and had made her way to the station to get help.

Fahad and Connor recognised the seriousness of the situation and acted quickly and appropriately".

Fahad & Connor are highly commended for their quick thinking, initiative and professionalism in dealing with this difficult situation.