



**SES**  
**REWARDS & RECOGNITION**

**July 2024**

**Winner: John Ashton**

John was nominated by the Director of Security for the Oak View Group who owns the Co-Op Arena, as follows:

*“Wanted to take a moment and say thank you for all your hard work this week with UFC. Tiny and the security team were incredibly happy and made a point to speak with me about it. The three of you worked incredibly hard to deliver a great product for the client and the building.*

*Fernando, with UFC security, also wanted to make sure that I knew how great John was in the loading dock. I believe the term used was “loading dock wizard”. John has always been great in the dock, but I believe this weekend really showcased his skills. Please pass along my thanks to him and please submit him for any type of staff recognition. Again, many thanks.”*

His Manager then wrote:

*“John worked tirelessly over 3 days of UFC, especially during the strange event timings with it being fight night on Vegas timings.”*

**John is highly commended for his professionalism and excellent customer service.**



**Nominee: Abir Hossain**

Abir was nominated by the Station Manager from Network Rail as follows:

*“Just a note to pass on thanks to Abir Hussain who assisted with an incident at University Station on 29<sup>th</sup> June, which I’ve only just found out about in the last couple of days. It seems that Abir had noticed a female appear to faint by the steps leading to the canal by the old station building and radioed for help. Station staff on duty responded to this and whilst the incident was not on station property, Abir and station staff did all they could to help this young lady as she was distressed and talked or not wanting to be here anymore.*

*From what I hear, if it wasn’t for Abir’s actions, the lady would have ended up in the canal and goodness knows what would have happened, or what illnesses she could have ended up with. I have spoken to Abir and wanted to thank him for his help with this incident, however I wanted to make you aware too.*

**Abir is highly commended for his professionalism and initiative in preventing a potentially serious incident.**





**Nominee: Phillip Caley**

Phillip was nominated by a member of the SES Management team as follows:

*“Throughout 2022-2024, Phillip Caley has been instrumental in the planning, implementation & operational deployment of substantial numbers of staff, for several extremely high-profile events that SES Group have had the pleasure to be invited to participate in.*

*Phillip, or Phil to everyone who knows him, was personally tasked to be the single point of contact operationally on the ground, between SES and those who contracted us for some of the biggest events over the last 3 years. Phil has been instrumental in ensuring that the contracts we were asked to fulfil, were carried out decorously, with as little hinderance or inconvenience to the loves of the various communities within the spheres of locations we were tasked to work in.*


*Phil’s professionalism and courteous behaviours have been commented on by our clients on numerous occasions; no more so, than by the Master of the King’s Household during the Coronation Concert event at Windsor Castle.*

*Phil was the liaison between the Royal Household and SES on a day-to-day basis. Working collaboratively, he ensured the daily castle life continued, whilst safeguarding the integrity and security of the build, event and de-rig until completion. This resulted in a formal thank you from Vice Admiral Sir Tony Johnstone-Burt KCVO CB OBE DL, Master of the King’s Household.*

*His can do and flexible demeanour has ensured SES Group have not only ‘got the job done’ but also that we were the first point of contact again for the companies we work with to provide us that next challenge. Phil has risen through the various stages of supervision to become a Manager.*

*Phil is a constant go to person for his knowledge and understanding of how things work; partly due to his length of service, but more so his approachable demeanour and is an example to all on how to achieve. I personally thank him for ensuring all events passed out without any concerns and providing me his counsel to ensure we made the planning process reach its natural completion on several occasions.*

**Phil is highly commended for his professionalism, management & erudition over the extended period on a number of high profile events.**





**Nominee: Gaynor Wells**

Gaynor was nominated by a member of the SES Management Team as follows:

*“Throughout 2023 and 2024, Gaynor Wells has been instrumental in an operational role, supervising staff for a number of extremely high-profile events that SES Group have participated in.*

*Gaynor has been tasked from the point of breaking ground to the conclusion of de-rig in the supervision of staff deployed during the above events. Gaynor has worked hand in hand with Phil Caley during these events, requiring little supervision herself.*

*She has ensured staff were briefed accurately, so they caused little hinderance or inconvenience to the lives of the various communities they worked in, whilst carrying out their duties. Along with Phil, Gaynor and the staff she was responsible for were commended by the Master of the King’s Household during the Coronation Concert event at Windsor Castle.*

*Vice Admiral Sir Tony Johnstone-Burt KCVO CB OBE DL states, “the access control and stewarding were excellent in every aspect and demonstrated a complete commitment to keeping everyone safe and enabled attendees, staff, and members of the Royal Family to enjoy a truly terrific night.”*

*Her flexibility has ensured that SES Group ‘got the job done’ and in so, due to her supervision of staff and personal sense of responsibility, was done courteously, respectfully, and without judgement.*

*Gaynor is a true testament to herself and is an approachable person for all work with her.”*

**Gaynor is highly commended for her professionalism and supervision over an extended period on a number of high profile events.**



**Nominees: Lewis Collins & Fuad Ogunwole**

They were nominated by the West Midlands Trains Manager as follows:

*“Just wanted to pass on some praise for Lewis and Fuad after a situation on Saturday night where an Avanti train terminated with nearly 200 passengers left stranded. Our platform colleague Fiona has mentioned Lewis and Fuad as being a great help with assisting them throughout a very difficult night and we are grateful for their support.*

*Can you please pass this on to both and a personal thanks from the Watford team.”*

**Lewis & Fuad are commended for their professionalism and excellent customer service.**